



## **Request for City Council Committee Action from the Information Technology Department**

Date December 3, 2012

To: The Honorable Betsy Hodges, Chair, Ways and Means Committee

Subject: Execute Contract with Deccan International

Recommendation: Authorize proper City officials to execute a three-year contract, including two one-year options to extend, with Deccan International to provide support for the LiveMUM (Live Move-up Module) application for the City's Computer Aided Dispatch system. The contract will not exceed \$95,000 for the initial three-year period.

Prepared by Elise Ebhardt, Interagency Coordinator, 612-673-2026

Submitted by Otto Doll \_\_\_\_\_, 673-3633  
Chief Information Officer

Approved by Paul Aasen \_\_\_\_\_  
City Coordinator

Presenter in Committee Otto Doll

Policy Review Group   X   Not Applicable

Permanent Review Committee (PRC)   X   Approved 11/8/12

Prior Related Directives: None

**Financial Impact:** None. No additional appropriation is required.

**Financial Impact** (Check those that apply)

- X   No financial impact (If checked, go directly to Background/Supporting Information)
- Action requires an appropriation increase to the Capital Budget
- Action requires an appropriation increase to the Operating Budget
- Action provides increased revenue for appropriation increase
- Action requires use of contingency or reserves
- Other financial impact (Explain):
- X   Request provided to department's finance contact prior to the Committee Coordinator

## **Background/Supporting Information**

The City currently has a standard agreement (C-35100) with Deccan International to provide support of the LiveMUM (Live Move-up Module) application for the City's Computer Aided Dispatch system (CAD). The Minneapolis Fire Department, Minneapolis Police Department, and 911 are the users of the system.

The LiveMUM system helps public safety dispatchers make adjustments to personnel and vehicle deployment ("move-ups") throughout the city based on incident rates and resource availability within coverage zones. The LiveMUM application uses real time data from CAD to track unit statuses, continually monitors area coverage from a response time perspective, and incorporates the status and needs of active emergency response to alert the dispatcher whenever there is a real time need for resource relocation. The system also uses alerts and color-coded maps as a means of indicating areas of good vs. deficient coverage, and provides "before and after" maps where the dispatcher can see in advance the impact of the relocation before committing the resources.

In the past, Information Technology (IT) issued a new standard agreement for a one-year period to continue service with the vendor. The original contract with the vendor was established on April 1, 2008. Since that time, a new standard agreement has been issued each year for similar service as the cost has been under \$50,000 annually. The Permanent Review Committee has recommended establishing a longer term contract with the vendor.

## **Request for Approval**

IT is requesting authorization to execute a three-year contract, including two one-year options to extend, with Deccan International to continue support of the LiveMUM system. While the anticipated pricing for 2013 is \$27,057, subsequent years will most likely have an inflationary increase; therefore IT requests the contract have a not-to-exceed amount of \$95,000 over the three-year period.

Funding for the contract is covered within the existing IT cost allocation model, paid for by the Fire, Police and 911 departments.

The Permanent Review Committee reviewed and approved the request on 11/8/12.